



One Call Enhances Current Prosthetic Offering with Launch of New Prosthetics Clinical Review Program

New Program Provides Additional Oversight and Improved Clinical Outcomes

JACKSONVILLE, Fla. (April 4, 2017) – [One Call Care Management](#) (“One Call”), the leading provider of cost containment services for the workers’ compensation industry, today announced the launch of the new One Call Prosthetics Clinical Review Program. The program enhances One Call’s current prosthetic offering by providing insights from an American Board for Certification (ABC) Certified Prosthetist (CP).

“As artificial limb technology advances, the complexity in managing claims for injured workers who have suffered from limb loss increases,” said Zack Craft, Vice President and National Product Leader at One Call. “The Prosthetics Clinical Review Program addresses this need to achieve better outcomes for the injured worker and savings for the workers’ compensation payer.”

Through this new program, One Call’s Certified Prosthetist acts as an additional resource to claims adjusters assisting them in understanding the complexities of prosthetics and in making the most informed decision about the prosthetic device.

Referrals meeting one or more of the following criteria will typically trigger the assistance of the Prosthetics Clinical Review Team:

- Myoelectric Upper Extremity Systems
- System Upgrades and/or Excessive Replacements
- Microprocessor Controlled Knee and Ankle Prosthetics
- Excessive Socket Changes

Depending on the complexity of the case, assessments are typically completed in less than four business days. Savings for workers’ compensation payers will vary depending on the outcome of each assessment; however, recent case studies have shown savings of up to 52 percent.

About One Call Care Management

One Call is the nation’s leading provider of specialized solutions to the workers’ compensation industry. One Call has six locations across the United States with its corporate headquarters located in Jacksonville, Florida. One Call’s solutions enable faster, more efficient and more cost-effective claims resolution with a focus on injured workers’ needs across the continuum of care. One Call provides reliable, consistent connections to care with expertise in high-end diagnostics, physical therapy and transportation services, post-discharge home care and durable medical equipment, dental and doctor specialty services, complex care management, and the language services required for today’s multicultural workforce. For more information, visit www.onecallcm.com.

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