



One Call Launches Post-Offer Employment Testing Program

Preventative program reduces indemnity costs and enhances employee engagement

JACKSONVILLE, Fla. (August 31, 2017) – [One Call Care Management](#) (One Call), a leading provider of workers' compensation care management services, announced the launch of One Call's Post-Offer Employment Testing (POET) Program, a preventative service which helps employers accomplish their goals of hiring candidates who are physically capable of performing essential job functions to aid in reducing the risk of overall injuries.

A single bad hire can cost \$25,000 to \$50,000 or more, according to the [Harvard Business Review](#). "Ensuring the right person is matched with the right job is imperative to control indemnity costs associated with workplace injuries," said One Call's Vice President and National Product Leader, Michelle Despres.

Through the POET Program, One Call coordinates independent expert evaluators to assess job descriptions and job sites of prospective employees to determine the physical demands required of the job (e.g., measuring heights an employee will need to reach, weights an employee will need to lift, frequency of movements and necessary posture). Evaluations are customized and validated against employee incumbent testing to ensure the individual has the required strength, agility and/or stamina needed to safely complete job tasks.

"With POET, the job offer is extended and employment is contingent upon the prospective employee's ability to perform the essential job functions," Despres added. "Proper screening coordinated with trained professionals is not only directly tied to injury prevention and injury severity reduction, but it has also been shown to increase length of employment and employee engagement by ensuring work compatibility."

One Call's dedicated in-house POET team confirms appointments within 48 hours and provides pass/fail results within eight hours of testing.

For more information on One Call's POET Program, call (888) 880-3237 or email poets@onecallcm.com.

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About One Call Care Management

One Call is the nation's leading provider of specialized solutions to the workers' compensation industry. One Call's solutions enable faster, more cost-effective, consistent connections to care with expertise in healthcare data analytics, high-end diagnostics, physical therapy, transportation, post-discharge home care, durable medical equipment, dental and doctor specialty services, complex care management and the language services required for today's multicultural workforce. For more information, visit www.onecallcm.com and follow us @onecallcm on Twitter.

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